

**from 695€/year**  
plus VAT + possible accommodation costs

# EYEC HARDWARE SERVICE AGREEMENT

With our hardware agreement, your device will be checked and maintained so it performs well! We are available to support you by telephone, e-mail or remote session. As an additional option, we provide fast on-site support in case of system failure or planned moves. With a fixed price for maintenance and servicing, your systems will meet the highest quality management requirements and thus ensure the production and processing of flawless print products.

- ▶ Technical service via email, phone or remote session
- ▶ Regular maintenance of the entire system
- ▶ On-site support for relocation
- ▶ Adaptation of parameter sets to new product requirements

## SERVICE AGREEMENT AT A GLANCE



### NO EXTRA CHARGES

Support for hardware failures and relocation



### STANDARDIZED

Maintenance and documentation for quality management purposes



### PROACTIVE

Risk minimization by reducing system downtime



### SCHEDULED

Clarification of hardware defects before the maintenance date

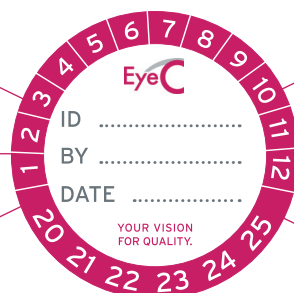
## YOUR INSPECTION SYSTEMS TESTED BY EXPERTS

In order to ensure regular maintenance of all system parts and to guarantee operation and excellent quality, EyeC has developed a special label. Regular system maintenance extends the product life of the inspection solutions and allows you to be sure of product certification at all times.

System ID for maintenance tracking

Name of the responsible EyeC technician

Last maintenance date for test certification



Identification of the month of the next maintenance visit.

Identification of the year of the next maintenance visit.

## OTHER EYEC SUPPORT SERVICES AVAILABLE

Our application & service technicians also support you in integrating the inspection systems into your production processes and ensure that your optical and mechanical systems are always up to date. Get fast and expert support when you need it - from installation through the entire product life cycle.

START-UP PACKAGE

VALIDATION SUPPORT PACKAGE

SUPPORT & SOFTWARE AGREEMENT



**YOUR VISION  
FOR QUALITY.**